OHIO CHAPTER AMERICAN COLLEGE OF EMERGENCY PHYSICIANS

POLICIES AND PROCEDURES

INTERNATIONAL TRAUMA LIFE SUPPORT OHIO



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Table of Contents

Introduction4
Mission Statement
Vision Statement5
Code of Ethics5
ITLS Organizational Chart6
Regions and Regional Coordinator7
ITLS Ohio Chapter Affiliates8
State Structure
ITLS Chapter Medical Director8
ITLS Chapter Coordinator9
ITLS Advisory Board9
ITLS Board of Trustees10
ITLS Regional Coordinator11
ITLS Chapter Affiliate Faculty12
ITLS Course Medical Advisor13
ITLS Instructor13
ITLS Access Instructor14
ITLS Instructor Potential (IP)15
ITLS Provider15
ITLS International Delegates16
Courses Offered16
ITLS Basic Provider Course16
ITLS Advanced Provider Course17
ITLS Combined Course17
ITLS Pediatric Course
ITLS Instructor Course
ITLS Rapid Renewal Provider Course19
ITLS eTrauma Course
ITLS Completer Course
ITLS Access Course
ITLS Provider Bridge Course22
ITLS Instructor Bridge Course
Affiliate Faculty Mentorship Program

Course Books	.22
Conducting an ITLS Course	.23
Protocol for Conducting an ITLS Course	.23
Requesting Books	.23
Final Authorization for Courses	.23
Completion of the Course	.24
Record Retention	.25
Student to Instructor Ratio	.25
Conducting an ITLS Combined Basic/Advanced Course	.25
Conducting an ITLS Instructor Course	.25
Conducting an ITLS Access Course	.26
Successful Completion of an ITLS Course	.27
Non-discrimination and Harassment	.28
Dispute Resolution	.29
Students with Disabilities	.30

Introduction

International Trauma Life Support Ohio (ITLS Ohio) is an organization established by the Ohio Chapter of the American College of Emergency Physicians to fulfill a commitment to the education of emergency and prehospital trauma care providers.

ITLS Ohio is chartered as a chapter of International Trauma Life Support (ITLS). Dr. John Campbell is the well-known founder and author of ITLS. This dedicated group of emergency physicians, nurses, and prehospital providers recognized the influence ITLS training had made in improving the care of the severely injured trauma patient and aspired to spread this knowledge throughout the world.

The Policy and Procedure Manual of ITLS Ohio was developed to define the levels of certification and provides guidelines for ITLS courses conducted at both the advanced and basic provider levels throughout the State of Ohio.

The ITLS Ohio Policy and Procedures Manual has been developed to define the goals and objectives of ITLS courses and to insure the highest quality of the material contained in the course. The Policy and Procedure Manual of ITLS Ohio will be evaluated on an annual basis. The ITLS Ohio Advisory Board must approve any modifications. All ITLS Ohio Affiliate Faculty will receive a copy of the Policy and Procedures when modifications are made to the document.

As an ITLS Affiliate Faculty member, instructor, course director or course coordinator, you are a vital link in providing the highest quality educational programs presented to the emergency health care providers in the state of Ohio. It is your responsibility to understand and closely adhere to the guidelines set forth in this manual. This will help maintain the ITLS course integrity and insure a high quality educational experience for the students you teach.

Exceptions to Guidelines: In the event that this manual does not cover a specific area, is not clear, or the Policy and Procedure Manual cannot be followed due to events uncontrolled by ITLS Ohio, the Chapter Medical Director or Chapter Coordinator rule on matters on a day to day basis. Revisions of this document should include matters such as these.

The efforts of the ITLS Ohio Advisory Board were invaluable in developing this manual. Any questions that are not addressed in the manual can be directed to:

Mary Hancock, MD, ITLS Ohio Chapter Medical Director Phone: (440) 396-7607 E-mail: mhancock@itraumaohio.org

Steve Maffin, BS, Paramedic, ITLS Ohio Chapter Coordinator **Phone:** (740) 385-3241 **E-mail:** smaffin@itraumaohio.org

International Trauma Life Support Ohio Administrator Phone: (614) 760-1464 or (888) 4OHBTLS (toll-free)

Mission Statement

The purpose of ITLS Ohio is to advance formalized prehospital trauma education and to represent the interests of Ohio's prehospital providers

Vision Statement

- Recognize the importance of quality prehospital care
- Endeavor to improve the standards and education of prehospital care providers
- Endorse the continuing educational efforts provided by conferences and other educational endeavors
- Act as a resource for all prehospital providers
- Enhance the image of prehospital trauma care
- Maintain and nurture the development of ITLS courses in the state
- · Promote the legislative process related to emergency care
- · Collaborate with related agencies
- Promote and encourage prehospital research, injury prevention and public education

Code of Ethics

The mission of the International Trauma Life Support Ohio (a.k.a. ITLS Ohio) is to advance formalized prehospital trauma education and to represent the interests of Ohio's prehospital providers. Toward this endeavor, every member of ITLS Ohio shall with due deliberation, instruct according to ethical principles consistent with professional conduct and shall:

- Recognize that we are in a position of trust that imposes responsibility to use resources effectively and judiciously
- Keep in mind our obligation not to seek advantages or favors for friends, family or ourselves
- Use information gained by virtue of our profession only for the benefit of those we educate
- Conduct our professional affairs in such a manner that we cannot be improperly influenced in the performance of our roles
- Recognize and avoid situations wherein our decisions or recommendations may have an impact on our personal financial interests
- Engage in no outside employment or professional activities that may impair or appear to be in conflict with our primary responsibilities
- Handle all personal matters on the basis of merit

- Carry out policies and procedures established by the Advisory Board, the Ohio ACEP Executive Committee, and International Trauma Life Support to the best of our ability
- Refrain from financial investments or business that conflict, or are enhanced by, our positions



ITLS Organizational Chart

Regions and Regional Coordinators

Region 1: Central

Region 2: West/Southwest Shelby Louden, EMT-P **Phone:** (513) 543-8324 E-mail: slouden@itraumaohio.org

E-mail: jfarmer@itraumaohio.org

Joe Farmer, EMT-P

Phone: (740) 272-3640

South/Southeast

Steve Maffin, EMT-P **Phone:** (740) 216-0300

Region 4: East/Central

Region 5:

Northwest

Region 6:

Northeast

E-mail: smaffin@itraumaohio.org

Rita Chambers, BBA, NREMT-P Phone: (330) 375-2157 E-Mail: rchambers@itraumaohio.org

Brian Bugbee, NREMT-P Phone: (419) 343-6845 E-mail: bbugbee@itraumaohio.org

Danielle Zemek, EMT-P **Phone:** (440) 735-3589 E-mail: dzemek@itraumaohio.org



Page 7

ITLS Ohio Chapter Affiliates

The International Trauma Life Support Ohio Administrator will maintain a current list, in the chapter office, of chapter affiliates, advisory board members and chapter board of trustee members.

State Structure

ITLS Chapter Medical Director

- Prerequisite: Must be a physician actively involved in Emergency Medicine with a demonstrated background of active involvement in prehospital care; experience as an ITLS Course Medical Director is preferable.
- 2) Responsibilities: Oversees all medical aspects of the ITLS course; grants certification and continuing education to all prehospital care providers throughout Ohio and helps the ITLS Chapter Coordinator in coordinating all ITLS activities throughout and assuring the quality and consistency of ITLS courses taught in Ohio.
- 3) Appointed by: Executive Committee of the Ohio Chapter ACEP.
- 4) **Term:** Two (2) years from the date of appointment with annual review by the Ohio Chapter ACEP Board.
- 5) **Reappointment:** Can be extended without limits at the discretion of the Executive Committee of the Ohio Chapter ACEP; will receive an annual review by the Executive Committee of the American College of Emergency Physicians.
- 6) **Revocation:** If the Chapter Medical Director is in violation of the required criteria and/or jeopardizes the integrity of the ITLS Ohio program, a written warning will be issued.
 - a) A recommendation from the Chapter Coordinator and/or Affiliate Faculty for the removal of the Chapter Medical Director will be considered, however, the Executive Committee of Ohio Chapter ACEP has authority in the termination of the individual holding the Chapter Medical Director position.
 - b) The Executive Committee of Ohio Chapter ACEP has the authority to remove the Chapter Medical Director of their position if the required criteria and integrity of the ITLS Ohio program has not been upheld.

ITLS Chapter Coordinator

- Prerequisites: Must be an experienced ITLS Instructor who has extensive knowledge in managing continuing education courses and has demonstrated an in-depth understanding of prehospital and clinical care; experience in coordinating ITLS courses is also required.
- 2) Responsibilities: Directs the coordination of all ITLS activities throughout Ohio with the aid of the ITLS Administrator and is ultimately responsible for the quality and consistency of ITLS courses taught in Ohio; Has the authority along with the Chapter Medical Director and the Ohio Chapter ITLS office to medically and financially audit any ITLS course done in the Ohio Chapter; serves as Ad Hoc member of all ITLS Committees; Coordinates the Regional Coordinators.
- 3) **Appointed by:** ITLS Chapter Medical Director with approval of the Ohio Chapter ACEP Executive Committee.
- 4) **Term:** Two (2) years from the date of appointment with annual review by the Chapter Medical Director.
- 5) **Reappointment:** Can be extended without limits at the discretion of the ITLS Chapter Medical Director and the Executive Committee of the Ohio Chapter ACEP.
- 6) Revocation: If the Chapter Coordinator is in violation of the required criteria and/or jeopardizes the integrity of the ITLS Ohio program, a written warning will be issued. If the items as directed in the letter are not complied with, or if the Chapter Coordinator commits a second violation, their position as Coordinator may be revoked by the Chapter Medical Director and Executive Director of Ohio Chapter ACEP.
 - a) A recommendation from the Affiliate Faculty for the removal of the Chapter Coordinator will be considered, however, the Chapter Medical Director has the authority in the termination of the individual holding the Chapter Coordinator's position; this termination can take place without consultation of the Affiliate Faculty or Advisory Board.
 - b) The Chapter Medical Director along with the Executive Director of Ohio Chapter ACEP has the authority to relieve the Chapter Coordinator of their position if the required criteria and/or integrity of the ITLS Ohio program has not been upheld.

ITLS Advisory Board

1) **Prerequisite:** ITLS Chapter Affiliate Faculty.

2) **Responsibilities:** Responsible for all policy and procedural decisions for the Chapter ITLS program; must attend a minimum of two (2) Advisory meetings per year; meetings may be conducted by telephone conference call or other electronic medium. Must fulfill all Affiliate Faculty requirements.

3) **Composition:** The Advisory Board will be composed of the following: Chapter Medical Director, Chapter Coordinator, Regional Coordinators and selected Affiliate Faculty Members.

- 4) **Appointed by:** ITLS Chapter Medical Director, ITLS Chapter Coordinator and reviewed by the Executive Committee of the Ohio Chapter ACEP.
- 5) **Term:** Two (2) years from the date of appointment
- 6) **Reappointment:** Can be extended without limits at the discretion of the ITLS Chapter Medical Director, ITLS Chapter Coordinator and reviewed by the Executive Committee of the Ohio Chapter ACEP.
- 7) **Revocation:** Any Advisory Board member who is in violation of the required criteria and/or jeopardizes the integrity of the ITLS Ohio program will be issued a written warning. If the items as directed in the letter are not complied with, or if the Advisory Board member commits a second violation, their position as an Advisory Board member may be revoked by the Chapter Medical Director and Executive Director of Ohio Chapter ACEP.
 - a) A recommendation from the Affiliate Faculty and/or Chapter Coordinator for the removal of any Advisory Board member will be considered, however, the Chapter Medical Director has authority in the termination of any individual holding the Advisory Board member position.
 - b) The Chapter Medical Director has the authority to relieve any Advisory Board member of their position if the required criteria and/or integrity of the ITLS Ohio program has not been upheld.

ITLS Board of Trustees

- Prerequisite: The Affiliate Faculty Committee may, at its discretion, elect past Affiliate Faculty Committee members, past Affiliates, or instructors who have been instrumental in perpetrating ITLS education in Ohio or nationally, to a Board of Trustees. This position would allow certain elected members to continue involvement on a limited basis, but still have a voice in chapter business. Qualifications for this position include:
 - a) helped pioneer ITLS course work in Ohio
 - b) member of Affiliate Committee for four or more years
 - c) represented ITLS Ohio at the National/International level for two or more years
 - d) served as Chapter Medical Director
 - e) helped develop or initiate new programs
 - f) as Affiliate Committee deems appropriate
- 2) Responsibilities: The members of the Board of Trustees do not have the same responsibilities as the Affiliate Committee; however, Affiliate Committee would seek advice and counsel concerning ITLS matters. Long range planning, seminars, assistance in program development and other ITLS matters are areas where the Board of Trustees would involve themselves.

- 3) **Appointed by:** ITLS Chapter Medical Director, ITLS Chapter Coordinator and reviewed by the Executive Committee of the Ohio Chapter ACEP.
- 4) Term: Life appointment.
- 5) **Revocation:** Any member of the Board of Trustees in violation of the required criteria and/or jeopardizes the integrity of the ITLS Ohio program will be issued a written warning. If the items as directed in the letter are not complied with, or if the Board of Trustees member commits a second violation, their position as a Board of Trustees member may be revoked by the Chapter Medical Director and Executive Director of Ohio Chapter ACEP.
 - a) A recommendation from another Board of Trustees member and/or Chapter Coordinator for the removal of a Board of Trustees member will be considered, however, the Chapter Medical Director has authority in the termination of the individual holding the Board of Trustees member position.
 - b) The Chapter Medical Director has the authority to relieve any Board of Trustees member of their position if the required criteria and/or the integrity of the ITLS Ohio Chapter program has not been upheld.

ITLS Regional Coordinator

- Prerequisite: Must be an ITLS Ohio Affiliate Faculty member who has extensive knowledge in managing continuing education courses and has demonstrated an in-depth understanding of prehospital and clinical care; experience in coordinating ITLS courses is also required; must serve as a member of the Advisory Board.
- 2) Responsibilities: Directs the coordination of all ITLS activities throughout a particular region of the Chapter with the aid of the ITLS Chapter Coordinator; is responsible for the quality and consistency of ITLS courses taught in that region; must promote and facilitate the teaching of ITLS courses throughout the region through local contacts; must oversee any updates in their area in cooperation with the Affiliate Faculty member.
- 3) **Appointed by:** ITLS Chapter Medical Director, ITLS Chapter Coordinator and reviewed by the Executive Committee of the Ohio Chapter ACEP.
- 4) **Term:** Two (2) years from the date of appointment.
- 5) **Reappointment:** Can be extended without limits at the discretion of the ITLS Chapter Medical Director and the Executive Committee of the Ohio Chapter ACEP; will receive annual review by the Chapter Coordinator and/or the Chapter Medical Director.
- 6) **Revocation:** Any Regional Coordinator in violation of the required criteria and/or jeopardizes the integrity of the ITLS Ohio Program, will be issued a written warning. If the items as directed in the letter are not complied with, or if the Regional Coordinator commits a second violation, their position as Regional Coordinator may be revoked by the Chapter Medical Director and Executive Director of Ohio Chapter ACEP.

- a) A recommendation from the Chapter Coordinator and/or Affiliate Faculty for the removal of a Regional Coordinator will be considered, however, the Chapter Medical Director has authority in the termination of the individual holding the Regional Coordinator position.
- b) The Chapter Medical Director along with the Executive Director of Ohio Chapter ACEP has the authority to relieve the Regional Coordinator of their position if the required criteria and/or integrity of the ITLS program has not been upheld.

ITLS Chapter Affiliate Faculty

- Prerequisite: Advanced ITLS Instructor who has demonstrated excellence in the education of ITLS providers for a minimum of four (4) years, by completing all of the following:
 - a) Two (2) letters of recommendation from two current ITLS State Affiliate Faculty members.
 - b) Must return a completed application for ITLS Ohio Affiliate Faculty form to the ITLS Ohio office along with a letter of intent and current CV.
- 2) Responsibilities: Act as monitor for new instructors; assures the quality and integrity of courses taught throughout the state; teaches instructor and provider courses; serve as a resource for course medical directors; attend mandatory ITLS update/AF meeting as required by the Chapter Coordinator; affiliate one (1) approved Ohio Provider course each year; attend and participate at the ECC yearly; and teach updated material to area ITLS instructors.
- 3) **Appointed by:** ITLS Chapter Medical Director with approval of the ITLS Ohio Advisory Board.
- 4) **Term:** Four (4) years beginning in March.
- 5) **Reappointment:** Requires fulfillment of all ITLS instructor requirements and reapplication every four (4) years in March.
- 6) **Revocation:** Any Affiliate Faculty member in violation of the required criteria and/or jeopardizes the integrity of the ITLS Ohio program will be issued a written warning. If the terms as directed in the letter are not complied with, or if the Affiliate Faculty member commits a second violation, their Affiliate Faculty status may be revoked by the Chapter Medical Director.
 - a) A recommendation from another Affiliate Faculty member and/or Chapter Coordinator, for the removal of an Affiliate Faculty member will be considered, however, the Chapter Medical Director has authority in the termination of the individual holding the Affiliate Faculty member position.

b) The Chapter Medical Director has the authority to relieve any Affiliate Faculty member of their position if the required criteria and/or the integrity of the ITLS program has not been up held.

ITLS Course Medical Advisor

- 1) **Prerequisite:** An ITLS Course Medical Advisor must be a physician (MD or DO) that is approved by the State Chapter Medical Director or has attained ITLS Instructor status.
- 2) **Responsibilities:** The following are guidelines to assist the Course Medical Advisor to assure the medical accuracy and consistency of ITLS courses done under his/her direction:
 - a) To maintain the integrity of the ITLS course by assuring that the course meets all state medical standards set forth by the Ohio Chapter of the American College of Emergency Physicians and ITLS Ohio. To work closely with the Course Coordinator and Affiliate Faculty member in overseeing the medical content of the course.
 - b) Be available to monitor the lectures and provide any additional medical information which may be needed at the conclusion of each lecture.
 - c) The Course Medical Advisor should frequently rotate through the teaching and patient assessment practice/testing stations to monitor instructor performance and assist, if necessary, with additional medical information as needed.
 - d) It is strongly recommended that the Course Medical Advisor remain available throughout the course. The Medical Advisor should be physically present or available by phone.
- 3) **Appointed by:** Physicians who are not ITLS Instructors and wish to be Course Medical Advisors may apply by corresponding with the ITLS Chapter Medical Director.
 - a) Physicians who wish to become a course Medical Advisor may apply by sending a letter of intent to the ITLS Ohio office. The letter should note the physician's training as a physician, where they completed their residency and whether or not they are board certified.

ITLS Instructor

- 1) **Prerequisites:** Obtain instructor potential status as an Advanced Provider and successfully complete an ITLS Instructor course and be monitored by an ITLS AF.
 - a) **NOTE:** To be an ITLS Pediatric Instructor you must be an ITLS Instructor who is currently certified as an ITLS Pediatric Provider.

- Responsibilities: Knowledgeable of ITLS material, know ITLS assessment process, relate the assessment with all the aspects of the ITLS method, remain available to the students for the purpose of answering questions and providing individual help.
- Certified by: ITLS Chapter Affiliate Faculty and ITLS Chapter Medical Director.
- 4) Term: Four (4) years.
- 5) **Renewal:** Participate as an ITLS Instructor in a minimum of four (4) Ohio approved ITLS Provider or Pediatric Courses every four (4) years and attend updates as required by the Chapter Coordinator. Chapter designated renewal date in March every four (4) years. Instructors must have an 86% or greater on the written exam within two (2) attempts and pass a patient assessment practical as IP or satisfy ITLS International requirements.
 - a) Instructors wishing to renew that are active duty or reserve military and are on deployment during the renewal time frame will be given an opportunity to renew at the end of their deployment. Deployment orders showing beginning and ending dates will need to be submitted to the chapter office. The Chapter Coordinator will review the documentation and make the final determination on the instructor's status.
- 6) **Revocation:** Any ITLS instructor in violation of the required criteria and/or jeopardizes the integrity of the ITLS Ohio program will receive a written warning. If the items as directed in the letter are not complied with, or if the ITLS instructor commits a second violation, their instructor status may be revoked by the Chapter Medical Director; this revocation may occur without consultation from the Chapter Affiliate Faculty or the Advisory Board.

ITLS Access Instructor

- 1) **Prerequisites:** Must meet all of the following requirements:
 - a) Five (5) years' experience in fire rescue
 - b) Completion of ITLS Access Course
 - c) Recommendation of ITLS Affiliate Faculty
 - d) Hold instructor certification from no less than one of the followingi) EMT or Fire Instructor ODPS and ITLS
 - e) Approval of ITLS Chapter Coordinator
- 2) **Certified by:** ITLS Chapter Affiliate Faculty and ITLS Chapter Medical Director.
- 3) **Term:** Three (3) years.
- Renewal: Participate as an ITLS Access Instructor in a minimum of one (1) Ohio approved ITLS Access Course every three (3) years, attend updates as required by the Chapter Coordinator and have a recommendation of an ITLS Affiliate Faculty Member.

- a) Instructors wishing to renew that are active duty or reserve military and are on deployment during the renewal time frame will be given an opportunity to renew at the end of their deployment. Deployment orders showing beginning and ending dates will need to be submitted to the chapter office. The Chapter Coordinator will review the documentation and make the final determination on the instructor's status.
- 5) **Revocation:** Any ITLS Access instructor in violation of the required criteria and/or jeopardizes the integrity of the ITLS Ohio program will receive a written warning. If the items as directed in the letter are not complied with, or if the ITLS instructor commits a second violation, their instructor status may be revoked by the Chapter Medical Director; this revocation may occur without consultation from the Chapter Affiliate Faculty or the Advisory Board.

ITLS Instructor Potential (IP)

- 1) **Prerequisites:** Candidate must be certified in pre-hospital care to the level of the Advanced ITLS course such as AEMT or Paramedic, or licensed as an RN, MD, DO, PA, or completed 3rd year of medical school and has a minimum of two (2) years field experience at the level of their instruction.
- 2) **Certified by:** The Affiliate Faculty member overseeing the course.
- 3) **Requirements:** Successfully complete an ITLS course scoring as an "IP" on the practical exam and an 86% or greater on the written exam. Students who do not attain "IP" on practical exam may become IP by:
 - a) Written recommendation by the Course Medical Director or a Chapter Affiliate Faculty member and then subsequently approved by the Chapter Coordinator.

ITLS Provider

- 1) **Prerequisites:** Candidate must be certified in pre-hospital care to the level of the ITLS course, or licensed as an RN, MD, DO, PA, RT, LPN or completed 3rd year of medical school.
 - a) **NOTE:** an AEMT or Paramedic student who successfully completes an Advanced Provider Course as part of their initial training will become certified as an Advanced Provider upon receipt of their state certification.
- 2) Certified by: Successfully meeting the requirements of an Ohio Chapter ITLS Advanced Prehospital Care Provider Course (pass the written exam with at least a 76% and pass the scenario testing skill station). Certification will be issued by ITLS Ohio at the discretion of the ITLS Chapter Medical Director.
- 3) **Term:** Three (3) years.

ITLS International Delegates

- 1) **Prerequisite:** Chapter Affiliate Faculty Member preferred.
- 2) **Responsibilities:** Attends the ITLS Annual Meeting and represents Ohio in any course revision or policy changes or voting.
- 3) Appointed by: ITLS Medical Director.
- 4) Term: One (1) year.
- 5) **Selection and Reimbursement:** The number of ITLS National Affiliate Faculty is determined by International Trauma Life Support and is based on two votes per state plus additional votes determined by the number of providers trained annually in the state. The ITLS Ohio may reimburse for expenses depending on the amount of funds needed and the number of delegates.

Courses Offered

ITLS Basic Provider Course

Basic ITLS is a comprehensive course for EMRs, EMTs, LPNs and RTs. Basic ITLS give basic EMS personnel complete training in the skills they need for rapid assessment, resuscitation, stabilization and transportation of trauma patients. The 16-hour course is designed for providers who are first to evaluate and stabilize the trauma patient.

- 1) **Prerequisite:** Candidate must be certified as an EMR or EMT or licensed as an LPN or RT.
- 2) **Certification:** Is achieved by successfully meeting the requirements of the ITLS Basic Provider Course:

a) Pass the written examination with a 76% or higher. Students are permitted to use the ITLS textbook, ebook or personal (written) notes while taking the ITLS Written Exam. No electronic devices will be permitted during testing except for ITLS ebook access.

- b) Pass the Patient Assessment Scenario Test
- c) Will be issued at the discretion of the ITLS Chapter Medical Director
- 3) **Term:** Three (3) years.
- 4) **Renewal:** The candidate must successfully complete a Renewal course at the ITLS Basic provider level within the three (3) year certification period.
- 5) **Appeal Process:** At the discretion of the course AF, exceptions may be allowed if the student is no more than six (6) months expired. The AF has the authority for allowing a student to take a renewal course if they do not have a current provider card. Students who present an expired provider card may be allowed to take an update course but will not be given the option of retest of the written or practical. These students will need to complete the entire provider course if they cannot successfully meet the course completion requirements when tested.

a) **NOTE:** If the student was on a protracted military deployment they can appeal the renewal process with the Chapter Coordinator on a case by case basis.

ITLS Advanced Provider Course

Advanced ITLS is a comprehensive course for AEMTs, paramedics, nurses, physicians. ITLS Advanced covers the skills necessary for rapid assessment, resuscitation, stabilization and transportation of trauma patients. The 16-hour course emphasizes evaluation steps, sequencing and techniques for resuscitation and packaging a patient.

- Prerequisite: Candidate must be certified as an AEMT or Paramedic or licensed as an RN, MD, DO, PA or completed the 3rd year of Medical School.
- 2) **Certification:** Is achieved by successfully meeting the requirements of an approved ITLS Advanced provider course:

a) Pass the written examination with a 76% or higher. Students are permitted to use the ITLS textbook, ebook or personal (written) notes while taking the ITLS Written Exam. No electronic devices will be permitted during testing except for ITLS ebook access.

- d) Pass the Patient Assessment Scenario Test
- e) Will be issued at the discretion of the ITLS Chapter Medical Director
- 3) **Term:** Three (3) years.
- 4) **Renewal:** The candidate must successfully complete a Renewal course at the ITLS Advanced Provider level within the three (3) year certification period.
- 5) **Appeal Process:** At the discretion of the course AF, exceptions may be allowed if the student is no more than six (6) months expired. The AF has the authority for allowing a student to take a renewal course if they do not have a current provider card. Students who present an expired provider card may be allowed to take an update course but will not be given the option of retest of the written or practical. These students will need to complete the entire provider course if they cannot successfully meet the course completion requirements when tested.
 - a) **NOTE:** If the student was on a protracted military deployment they can appeal the renewal process with the Chapter Coordinator on a case by case basis.

ITLS Combined Course

An ITLS provider course with both Basic and Advanced students participating. The Basic level students observe the advanced skills portion of the course.

ITLS Pediatric Course

Pediatric ITLS continues the learning of the Basic and Advanced courses with an emphasis on understanding and responding to trauma in children. The 8-hour course teaches the proper assessment, stabilization and packaging of pediatric trauma patients. It also highlights techniques for communicating with young patients and their parents.

- 1) **Prerequisite:** Candidate must be certified at some level of prehospital care; i.e. EMR, EMT, AEMT, Paramedic.
- 2) **Certification:** Is achieved by successfully meeting the requirements of an Ohio Chapter ACEP-approved ITLS Pediatric course:

a) Pass the written examination with a 76% or higher. Students are permitted to use the ITLS textbook, ebook or personal (written) notes while taking the ITLS Written Exam. No electronic devices will be permitted during testing except for ITLS ebook access.

- b) Pass the Pediatric Patient Assessment Scenario Test
- c) Will be issued at the discretion of the ITLS Chapter Medical Director
- 3) **Term:** Three (3) years.
- 4) **Renewal:** The candidate must successfully complete an entire ITLS Pediatric course within the three (3) year certification period.

ITLS Instructor Course

Instructor courses prepare EMS professionals to teach ITLS courses. To participate, potential instructors must successfully complete the provider course they want to teach, demonstrate instructor potential and meet local chapter requirements.

- 1) **Prerequisite:** Candidate must successfully meet the requirements of an approved ITLS Advanced Provider Course by:
 - a) Passing the initial written examination with an 86% or higher. Students are permitted to use the ITLS textbook, ebook or personal (written) notes while taking the ITLS Written Exam. No electronic devices will be permitted during testing except for ITLS ebook access.
 - b) Achieve "IP" (Instructor Potential) status in performance of the Patient Assessment Scenario Testing Skill Station

(OR)

- c) May be recommended as an "IP" by written approval of the Course Medical Advisor or Course Affiliate Faculty Member who observed the candidate in the performance of the Patient Assessment Testing Skill Station
- d) The candidate for recommendation must still achieve an 86% on the initial written examination
- 2) **Requirements:** Once "IP" status has been achieved or recommended, the candidate must participate in and successfully complete an ITLS hybrid instructor training program.

- Register for the mandatory online training through the International ITLS site within six months of achieving IP status and complete the online training within one year of achieving IP status.
- b) The classroom component of the Instructor Course must be completed within one (1) year of the Provider Course completion.
- c) Pass the Advanced Provider written examination with an 86% or higher.
- d) New instructors must be monitored in a basic, advanced, combined or pediatric provider course by an ITLS Chapter Affiliate Faculty Member.
- e) The ratio for IP Candidate to ITLS Chapter Affiliate Faculty during the monitoring course shall never exceed 1:1.
- f) The monitoring course must be completed no more than six (6) months after the completion of the classroom component of the instructor course unless approved by the Chapter Coordinator.
- g) An Instructor Monitor Form will then be completed and forwarded to the ITLS Ohio office for consideration as an ITLS Instructor. The Instructor Monitor Form should be returned with the course paperwork the IP Candidate taught in.
- h) Instructors must have access to a current ITLS provider text for the Instructor course.
- 3) **Certified by:** ITLS Chapter Affiliate Faculty and ITLS Chapter Medical Director.
- 4) Renewal: See ITLS Instructor Section.

ITLS Rapid Renewal Provider Course

This course combines an online component with a written and practical exam in the classroom setting to allow experienced providers to quickly, easily and effectively renew their ITLS provider certification.

Implementation: Prior to taking this course, students must complete the Rapid Renewal Provider Update, a 1-hour online course. Students must bring to the course 1) a valid ITLS Provider card; 2) the course completion certificate for the Rapid Renewal Provider Update; and 3) a valid photo ID. During the classroom component, students complete the 50 question ITLS exam and the patient assessment practical exam. The practical exam is the single scenario on which they are tested at a standard ITLS Provider course. The testing can be combined with a traditional Provider class, but the coordinator will need to submit a separate roster for Rapid Renewal students. Students will receive a total of 2 hours of CE: 1 hour for the Online Component and 1 hour for the ITLS Written Exam + ITLS Practical exam.

Students may use the online Rapid Renewal Provider Update program to renew their ITLS provider certification up to 1 year before the expiration of their current certification. The Rapid Renewal program may only be taken once. It may not be used to renew a student's card/certification multiple times.

- 1) **Prerequisite:** Candidate must have a valid ITLS Basic or Advanced Provider certification to be eligible.
- 2) **Certification:** Is achieved by successfully meeting the requirements of the ITLS Rapid Renewal Provider Course:
 - a) Complete the rapid renewal provider update, a 1-hour online course. Fee is \$40.00 payable to ITLS International.
 - b) Pass a 10-question quiz at the end of the course module with an 80%. Quiz may be retaken as many times as necessary
 - c) Print course completion certificate
 - d) Set up the testing component appointment with an AF, fees may apply
 - e) The following items are required for entry into the classroom-testing component: online course completion certificate, valid ITLS provider card, and photo ID
 - f) Pass the written examination with a 76% or higher. Students are permitted to use the ITLS textbook, ebook or personal (written) notes while taking the ITLS Written Exam. No electronic devices will be permitted during testing except for ITLS ebook access.
 - g) Students who fail the written or practical exams will have one (1) retest opportunity. Failure of any retest will result in failure of the course and students will have to complete the traditional classroom course.
- 3) **Term:** Three (3) years.
- 4) **Renewal:** The candidate must successfully complete a renewal course at the appropriate level within the three (3) year certification period.
- 5) **Appeal Process:** At the discretion of the course AF, exceptions may be allowed if the student is no more than six (6) months expired. The AF has the authority for allowing a student to take a renewal course if they do not have a current provider card. Students who present an expired provider card may be allowed to take an update course but will not be given the option of retest of the written or practical. These students will need to complete the entire provider course if they cannot successfully meet the course completion requirements when tested.

ITLS eTrauma Course

This course is a self-paced, online format that focuses on the essential knowledge to take better care of trauma patients. The ITLS eTrauma course can be used for continuing education or as the first step in achieving the ITLS Basic or Advanced Provider certification.

1) **eTrauma Access:** Students can access the eTrauma course online at the following page:

https://www.itrauma.org/education/itls-etrauma/

2) Upon completion students wishing to become ITLS certified are eligible for the ITLS Completer Course

ITLS Completer Course

This course is available for students who successfully complete the ITLS eTrauma Course and are seeking ITLS certification. It is 8 hours of skills learning and includes the ITLS Written exam, skills station demonstration and practice, a practical exam and skill station testing. Students must bring to the course a Course Completion Certificate for the eTrauma course and a valid photo ID. A sample agenda is available on the ITLS Ohio AF webpage.

- 1) **Prerequisite:** Candidate must successfully complete the ITLS eTrauma Course within a 12-month period.
- 2) **Certification:** Is achieved by successfully meeting the requirements of the ITLS Completer Course:
 - a) Successful completion of the ITLS eTrauma course
 - b) Set up the testing component appointment an AF, fees may apply
 - c) Present ITLS eTrauma certificate to course AF
 - d) Attend all skills station demonstrations and practice
 - e) Pass the written examination with a 76% and pass the patient assessment practical exam. Students are permitted to use the ITLS textbook, ebook or personal (written) notes while taking the ITLS Written Exam. No electronic devices will be permitted during testing except for ITLS ebook access.
 - f) Students who fail the written or practical exams will have one (1) retest opportunity. Failure of any retest will result in failure of the course and students will have to complete the traditional classroom course.
- 3) Term: Three (3) years.
- 4) **Renewal:** The candidate must successfully complete a renewal course at the appropriate level within the three (3) year certification period.

ITLS Access Course

Access gives EMS crews and first responders the training they need to reach, stabilize and extricate trapped patients. The 8-hour course focuses on using hand tools commonly carried on an ambulance or first responder unit.

- 1) **Prerequisite:** Candidate must be certified as an EMR, EMT, AEMT, Paramedic.
- 2) **Certification:** Is achieved by attending all lectures and completing skills stations.

a) Will be issued at the discretion of the ITLS Chapter Medical Director.

- 3) **Term:** Three (3) years.
- 4) **Renewal:** The candidate must successfully complete a Renewal course within the three (3) year certification period.
- 5) **Appeal Process:** At the discretion of the course AF, exceptions may be allowed if the student is no more than six (6) months expired. The AF has the authority for allowing a student to take a renewal course if they do not

have a current provider card. Students who present an expired provider card may be allowed to take an update course but will not be given the option of retest of the written or practical. These students will need to complete the entire provider course if they cannot successfully meet the course completion requirements when tested.

a) **NOTE:** If the student was on a protracted military deployment they can appeal the renewal process with the Chapter Coordinator on a case by case basis.

ITLS Provider Bridge Course

Provider Bridge Course is for current PHTLS and ATLS providers. Students must provide proof of PHTLS or ATLS Provider Certification before being admitted to the class.

- 1) **Prerequisite:** Candidate must be certified as a PHTLS or ATLS Provider.
- 2) **Certification:** PHTLS and ATLS Providers may renew as ITLS Provider by taking an ITLS Provider Renewal Course (see course explanation and certification requirements under Provider Renewal Course).

ITLS Instructor Bridge Course

Instructor Bridge Course is for current PHTLS and ATLS instructors to teach ITLS. Students must provide proof of PHTLS or ATLS Instructor Certification before being admitted to the class.

- 1) **Prerequisite:** Candidate must be certified as a PHTLS or ATLS Instructor.
- Certification: PHTLS and ATLS Instructors may be certified as an ITLS Instructor by taking the adult learner portion of the ITLS Instructor course (see course explanation and certification requirements under Instructor Course).

Affiliate Faculty Mentorship Program

This program is designed for the newly appointed ITLS Ohio Affiliate Faculty member. It will introduce ITLS Ohio Policy and Procedures to include but not limited to: ITLS global and local perspective, roles and responsibilities of the AF, conducting courses, common perils and pitfalls encountered in typical courses and ITLS scoring system.

Course Books

International Trauma Life Support courses must follow the nationally and internationally accepted guidelines for trauma care as outlined in the following reference materials:

- ITLS Provider Manual 9th edition
- ITLS Military Provider Manual 2nd edition
- Pediatric Trauma Life Support Provider Manual 3rd edition update
- Pediatric Trauma Life Support Instructor Guide 3rd edition

• ITLS Access Provider Manual - 2nd edition

Conducting an ITLS Course

Protocol for Conducting an ITLS Course

- 1) **Definition:** An ITLS course will be considered VALID only if the following conditions are met:
 - a) the protocol for conducting a ITLS course is strictly adhered to following the criteria established in this manual
 - b) only materials sanctioned by ITLS are used to teach the course
 - c) the Policies and Procedures of ITLS Ohio are not violated as outlined in this manual
 - d) courses will be conducted in an organized professional manner that reflects positively on the chapter
 - e) only ITLS Ohio approved instructors are used to teach the course
 - f) confidentiality with respect to student performance shall be maintained at all times

2) **Requesting A Course:**

- a) completion of pre-course checklist must be received 10 days prior to the proposed course date and must contain the following:
 - i) course location
 - ii) course date
 - iii) type of course
 - iv) course coordinator
 - v) course Affiliate Faculty member
 - vi) course medical advisor
- 3) **NOTE:** The written post tests are secured testing materials and are not to be copied or reproduced in any way; each test must be returned to the Affiliate Faculty member after the course.

Requesting Books

- 1) ITLS Provider books are available from the publisher or ITLS.
- 2) ITLS requires that all students have a copy of the appropriate ITLS course book and time to review the book before the class begins.

Final Authorization for Courses

- 1) Final authorization for approval of ITLS courses will be granted by the ITLS Chapter Medical Director
- 2) The ITLS Chapter Medical Director, the ITLS Chapter Coordinator, the ITLS Regional Coordinators and/or Chapter Affiliate Faculty members will be available to give on-site and/or telephone advice concerning the

administration of the ITLS course, if requested

- a) Use the On-site Affiliate Faculty Member for immediate concerns and decisions.
- b) If additional questions or concerns arise, notify your Regional Coordinator for clarification; if the Regional Coordinator is unable to address your concerns or questions, request notification of the ITLS Chapter Coordinator and/or ITLS Chapter Medical Director

Completion of the Course

- 1) Immediately upon completion of the course, the following must be done:
 - a) Faculty meeting to include the Course Coordinator, Affiliate Faculty member and instructors
 - b) NOTE: The purpose of the Faculty meeting is to review the overall course presentation, problem areas and to review the scoring of all sheets to appropriately complete the Student Roster form; discussion must occur relative to any "Instructor Potential" candidates (See guidelines for "Instructor Potential" under Section ITLS Instructor Course).
 - c) The Student Roster form must be completed by the Course Coordinator and reviewed by the Affiliate Faculty member prior to submitting the final paperwork to the ACEP office.
- A Post Course Checklist must be completed and sent along with the Student Roster, graded test answer sheets and ITLS Ohio evaluations if required.
- 3) Other material forwarded to the ITLS Ohio office should include
 - a) Faculty Roster completed
 - b) A check for \$32.00 per registrant for provider candidates; \$27.00 per registrant for renewal and pediatric provider candidates; \$17.00 per instructor candidates (prices subject to change); An invoice can be mailed upon request.
 - c) A money order, credit card or certified check will be accepted as payment. Personal checks and cash will not be accepted. One payment is preferred for courses.
 - d) Payment must be received prior to the release of the ITLS cards.
 - e) Service fees or administrative costs may be charged for checks/payment terms returned due to insufficient funds.
 - f) **NOTE:** The fee is required for all registrants in any ITLS course, *regardless* of whether the enrolled student successfully achieves provider status.
- 4) Upon receipt of all the above, the ITLS Ohio office will issue ITLS provider cards to Affiliate Faculty for distribution; only Certificates of Participation will be received by all those NOT successfully completing the course. All courses will be processed in the ITLS Course Management System (CMS).

Record Retention

1) Records shall be retained in the following manner.

- a) Course Coordinator/AF responsibilities: Upon completion of the course the course coordinator will submit the following to the chapter office; ITLS Ohio Student Roster, ITLS Ohio Faculty Roster, Course Agenda and Evaluation Summary. Course coordinators should retain the following records for a period of no less than six (6) years: ITLS Ohio Student Roster, ITLS Ohio Faculty Roster, Course Agenda, Evaluation Summary, written exams and practical exam score sheets. These may be retained either in paper form or electronically.
- b) Chapter Office responsibilities: The chapter office shall enter any pertinent information into the Course Management System (CMS). Hard copies of the ITLS Ohio Student Roster, ITLS Ohio Faculty Roster, may then be destroyed. Hard copies of the Course Agenda and Evaluation Summary shall be retained by the chapter office for a period of no less than six (6) years. These may be retained either in paper form or electronically. All courses will be processed within two (2) weeks of receipt of the course.

Student to Instructor Ratio

1) The student to instructor ratio for teaching skills is to be no more than 6:1

Conducting an ITLS Combined Basic/Advanced Course

- 1) ITLS Courses can involve both Basic and Advanced level candidates in the same course if the following guidelines are observed:
 - a) the training level of each candidate must be clearly defined throughout the entire course
 - b) a distinct effort must be made in each didactic lecture to distinguish skill and/or procedures that are to be performed by Advanced Level Providers only (MD's, RN's, Paramedic's, etc.)
 - c) efforts should be made to group all ITLS Basic candidates in separate skill station groups
 - d) all EMR and EMT candidates must be given the Basic level ITLS test
- Separate written examinations are provided for Basic and Advanced level providers; Patient assessment practice/testing station grade sheets are designed for use at any level

Conducting an ITLS Instructor Course

- 1) An ITLS Instructor Course will be considered VALID only if the following conditions are met:
 - a pre-course checklist is received and approved by the ITLS Ohio office 10 days prior to the scheduled course

- b) the protocol for conducting an ITLS Instructor Course is strictly adhered to following the criteria established in this manual
- c) only materials sanctioned by ITLS are used
- d) the Policies and Procedures of ITLS Ohio are not violated as outlined in this manual
- e) Instructor Courses must be taught by ITLS Affiliate Faculty
- 2) Requesting a Course, Requesting Books and Completion of the Course must follow the same guidelines as previously mentioned in this manual

Conducting an ITLS Access Course

- □ All requirements for conducting an ITLS course must be adhered to, plus the following:
 - o Must maintain a student to instructor of no more than 6:1
 - Sponsoring Department Responsibilities:
 - File course request no less than 10 days prior to course date
 - Provide no less than two (2) vehicles for use
 - Provide all necessary tools
 - Provide adequate instructional facilities
 - Signed waivers for ITLS and Instructors
 - Provide one (1) safety officer for hands on exercises
 - Assure that course fees are paid in a timely manner
 - All participants must have full turn out gear and eye protection
 - Cost of Course:
 - \$18.00 per student
 - A fee for books which must be purchased from International
 - It is recommended that each department purchase at least one book

Successful Completion of an ITLS Course

Provider Candidate – successful completion at the Provider level for Basic and Advanced candidates is achieved by:

• Attending all didactic lectures and skill stations

AND

- Achieving a score of 76% or higher on the written examination
 AND
- Achieving a grade of "Pass" or "Instructor Potential" on the patient assessment testing station

Instructor Candidate – successful completion at the Instructor level for Advanced candidates is achieved by:

• Attending all didactic lectures and skill stations

AND

- Achieving a score of 86% or higher on the initial written examination AND
- Achieving a grade of "Instructor Potential" on the patient assessment testing station or obtaining a written recommendation to become an Instructor by the Course Medical Advisor or Course Affiliate Faculty Member

Missed Sessions – any candidate who fails to attend all of the didactic lectures and/or skill stations is eligible for certification as an ITLS Provider only upon documenting attendance at all missed portions of the lectures and/or skill stations at a later ITLS course. All make up sessions are at the sole discretion of the Affiliate Faculty member

- Instructor candidates must attend the entire Instructor Course
- Any missed sections constitute a violation of policy and the Instructor candidate must seek another Instructor Course to fulfill all the requirements

Retesting Procedure – The following guidelines are in place so as to allow most candidates to complete the course:

- Failure of **BOTH** the written and practical portions of the course will constitute complete failure of the ITLS course and the participant is not permitted to retest; complete failure will require the participant to seek another ITLS course at a later date to fulfill the requirements for course completion
- If the participant fails the written examination, a single (1) retest will be offered within 10 days; this will allow the student to remediate over the material missed

- If the participant fails the practical portion of the course, the following guidelines may be used:
 - the student may be remediated the same day and retested in the patient assessment testing scenario one time (or)
 - the student may be remediated and retested at a later date (within 10 days) to complete the course requirements
 - NOTE: Allowing a same-day retest over the practical testing scenario station would be decided upon by the Affiliate Faculty Member after review of the initial testing practical score sheet

Non-discrimination and Harassment

It is the policy of ITLS Ohio that all our participants should be able to enjoy an educational environment free from all forms of discrimination, including sexual harassment.

No person shall, on the basis of race, color, religion, sex, national origin, handicap, age or marital status be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any ITLS Ohio approved education program.

Such conduct, whether committed by instructors, affiliate, or participants, is specifically prohibited. This includes offensive sexual flirtations, advances or propositions; continued or repeated verbal abuse of a sexual nature; graphic or degrading verbal comments about an individual on his or her appearance; the display of sexually suggestive objects or pictures; or any offensive or abusive physical contact.

In addition, no one should imply or threaten that a participant's "cooperation" of a sexual nature (or refusal thereof) will have any effect on the individual's successful completion of the program, future instructional assignments or status as an affiliate faculty.

ITLS Ohio will not tolerate any instances of Human Rights violations. Any agency, organization, or group that conducts or sponsors and educational course approved by ITLS Ohio is responsible for providing the above stated discrimination-free educational environment, and should have available and on file a copy of this Policy.

Any ITLS Ohio approved educational program that does not comply with this policy shall be subject to sanctions, up to and including course decertification by ITLS Ohio

Any participants of ITLS Ohio approved educational program that does not comply with this policy shall be subject to sanctions up to and including decertification of Affiliate, Instructor and Provider certifications. Neither ITLS Ohio nor ITLS International are not liable for any actions arising from any EMS Agency, Training Center or other entity as a result of their hosting and/or conducting an ITLS Ohio approved course.

ITLS Ohio shall comply with all of the appropriate rules and regulations current in the jurisdiction, territory, state, city, prefecture, parish or any other jurisdiction in which they will operate.

Dispute Resolution

It is the policy of ITLS Ohio that the following standard procedure shall be followed to resolve any conflict that may arise between a student and an instructor regarding materials taught in a course; between a student and an instructor unrelated to material taught; and/or between two instructors.

The student and instructor will first attempt to resolve the dispute by researching information in either the student textbook or the ITLS Ohio Policy and Procedure Manual.

If the dispute is not satisfactorily resolved with research as stated above, the student (and Instructor if needed) will go to either the lead instructor of the course or the Affiliate Faculty member on-site.

If the course's lead instructor or Affiliate Faculty member cannot satisfactorily resolve the dispute, the student (and instructor if needed) will consult the Chapter Coordinator.

If the Chapter Coordinator, lead instructor and/or the Affiliate Faculty member cannot satisfactorily resolve the dispute, it may be brought to the Advisory Board for review.

If needed the Advisory Board may contact staff at the ITLS International office as needed for additional assistance.

ITLS Ohio reserves the right to investigate all complaints brought to its attention and to proceed with disciplinary measures as deemed appropriate at the sole discretion of the ITLS Ohio Advisory Board (or at the discretion of the executive director of ITLS International.

Students with Disabilities

Because of the critical nature of the tasks needed in emergency situations, accommodation requests are considered very carefully, on a case by case basis. The safety and welfare of the community must be insured while providing full protection of the certification applicant's rights. The main question to be considered is: with the accommodation being requested, can this individual perform the essential functions of the job safely and efficiently?

The Americans with Disabilities Act (ADA) has a three-part definition of *disability*. Under ADA, an individual with a disability is a person who: (1) has a physical or mental impairment that substantially limits one or more major life activities; OR (2) has a record of such an impairment; OR (3) is regarded as having such an impairment.

A physical impairment is defined by ADA as "any physiological disorder or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: neurological, musculoskeletal, special sense organs, respiratory (including speech organs), cardiovascular, reproductive, digestive, genitourinary, hemic and lymphatic, skin, and endocrine."

Neither ADA nor the regulations that implement it list all the diseases or conditions that are covered, because it would be impossible to provide a comprehensive list, given the variety of possible impairments.

The law permits testing that requires the use of sensory, manual or speaking skills where the tests are intended to measure essential functions of the profession. Exams are designed at least in part to measure the student's ability to read. Performing a skill within established time frames is required because speed of performance is an integral part of patient care.

Both the ability to read and the ability to perform skills within time frames are essential functions for an EMS provider. Therefore, a person with a disability may not be denied the opportunity to take an examination; but this person shall be required to take a written exam and pass the skills proficiency verifications within established criteria.

This description will guide all accommodations permitted for the ITLS students.

There can be no accommodation during evaluation or course examinations that will compromise or fundamentally alter the evaluation of skills that are required to function safely and efficiently in the profession.

There are accommodations that are not allowed in EMS programs because they are not in compliance with the essential job function. These include, but are not limited to:

Students are not allowed additional time for skills with specific time frames.

• Obviously, patients would suffer due to life threatening conditions in emergency situations if treatment were delayed.

Students are not allowed unlimited time to complete a written exam.

- This request is not considered reasonable because a candidate should be able to complete a test within a finite amount of time.
- Students will be allowed a maximum of 1.5 minutes per exam question.
- Students will need to begin their exam earlier. This will allow for the class to finish the exam at the same or similar time frame.

• Students are permitted to bring and wear ear plugs during the exam.

Students are not allowed to have written exams given by an oral reader.

• The ability to read and understand small English print is an essential function of the profession, and written exams are designed, at least in part, to measure that ability.

Students are not provided a written exam with a reading level of less than grade eight.

• The EMS profession requires a reading level of at least grade eight to work safely and efficiently.

Students must take the exam during the scheduled time, as a member of the enrolled class.

- The ability to utilize knowledge on the spur of the moment is an essential task.
- Exams are given to elicit immediate recall and understanding of emergency situations.

Students must answer all written test questions as written.

- No explanation of the question can be provided by the test proctor or any other individual.
- Additional descriptions of test questions would not be a reasonable accommodation because reading and understanding written English is an essential part of EMS communication.
- Student must be able to understand and converse in medical terms appropriate to the profession.

Students must present an IEP demonstrating the current level of functioning from a professional qualified to do so. It must be no older than five (5) years to help ensure accommodations are based on assessment of the disability's current impact on the student's ability to take the examination.

Students wishing to receive accommodations must request and present any supporting documentation at the beginning of class or beginning of the second day.

If a student cannot complete the patient assessment portion of the ITLS course due to a physical impairment, he or she should receive a certificate of completion, but should not receive a course certification card. The certificate shall be issued by the ITLS office. No state or national fees shall be assessed.